

From: British Airways e-ticket BA.e-ticket@email.ba.com
Subject: Your e-ticket receipt [redacted] 29 Jun 2015 09:45
Date: 26 June 2015 14:16
To: douglas.chapman.mp@parliament.uk

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Your e-ticket receipt

Dear [redacted]

Booking reference: [redacted]

Thank you for booking with British Airways.

Ticket Type: e-ticket

This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking.

What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

Please check the details of the items purchased are correct. If you have made a mistake, you may cancel your flight booking and claim a refund without penalty, up to 24 hours from when you made the original booking. Refunds under these circumstances can only be requested by calling our contact centres.

More information

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When you can check in online

Choose your seat early, print or download your boarding pass and speed through the airport when you check in online, from 24 hours before departure.



Hand baggage only fare

You have purchased a hand baggage only fare. If you need to take extra bags, you can save money and time by purchasing extra baggage online by clicking the button below.



Check our destination guides

Find out what to see and do as well as where to shop and eat, plus check the weather forecast for the next 7 days.



Pay to choose your seat in advance

Use our seat map to find, reserve and pay for your seat in advance.